



Bid Number/बोली क्रमांक (बिड संख्या):

GEM/2025/B/6251651

Dated/दिनांक : 20-05-2025

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	12-06-2025 12:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	12-06-2025 12:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Labour And Employment
Department Name/विभाग का नाम	Employees State Insurance Corporation
Organisation Name/संगठन का नाम	Employees State Insurance Corporation
Office Name/कार्यालय का नाम	Esic Hospital Bikaner
क्रेता ईमेल/Buyer Email	devendra.choudhary@esic.nic.in
Item Category/मद केटेगरी	Healthcare Kitchen and Dietary Service - General Ward; Diet; Full Regular Diet; Breakfast, Lunch, Dinner
Contract Period/अनुबंध अवधि	2 Year(s)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	4 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No

Bid Details/बिड विवरण

Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes
RA Qualification Rule	H1-Highest Priced Bid Elimination
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	27000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	27

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy. जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable. / ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Medical Superintendent ESIC Bikaner
ESIC Hospital Bikaner, Employees State Insurance Corporation, Employees State Insurance Corporation, Ministry of Labour and Employment
(Medical Superintendent Esich Bikaner)

MII Compliance/एमआईआई अनुपालन

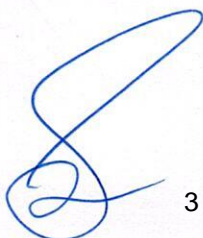
MII Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता

Yes

1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
5. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1 + 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
7. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:
 - i. If number of technically qualified bidders are only 2 or 3.
 - ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
 - iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
 - iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
 - v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा**Menu and Specifications for Different Diets and Feeds:** [1747719213.pdf](#)**Healthcare Kitchen And Dietary Service - General Ward; Diet; Full Regular Diet; Breakfast, Lunch, Dinner (5)**


Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Ward	General Ward
Type of Food	Diet
Diets & Feeds	Full Regular Diet
Meal Inclusions per diet per day	Breakfast , Lunch , Dinner
Electricity charges	To be paid by buyer
Cooking gas charges	To be paid by buyer
Water charges	To be paid by buyer
Cooking equipment	To be provided by Service Provider
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Estimated number of patients per day	Additional Requirement/अतिरिक्त आवश्यकता
1	Devendra Choudhary	334001,Jaisalmer Road	5	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें**1. Generic**

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

3. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

ESIC FUND ACCOUNT NO 1

payable at
SBI JASSUSAR GATE BIKANER

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

4. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

MEDICAL SUPERINTENDENT ESICH BIKANER

The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

5. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

ESIC FUND ACCOUNT NO 1

payable at

SBI JASSUSAR GATE BIKANER

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

6. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

MEDICAL SUPERINTENDENT ESICH BIKANER

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.

8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for attached categories, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the General Terms and Conditions/सामान्य नियम और शर्तें, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

---Thank You/धन्यवाद---



क.रा.बी.नि
E.S.I.C.

कर्मचारी राज्य बीमा निगम
(श्रम एवं रोजगार मंत्रालय, भारत सरकार)
EMPLOYEES' STATE INSURANCE CORPORATION
(Ministry of Labour & Employment, Govt. of India)



सत्यमेव जयते

क.रा.बी.नि अस्पताल
E.S.I.C. Hospital
जैसलमेर रोड, बीकानेर – 334001
Jaisalmer Road, Bikaner – 334001
E-mail – ms-bikaner.rj@esic.gov.in

GeM Bid NOTICE FOR Tiffin Service FOR ESIC HOSPITALBIKANER

Gem Bid in two bid system is invited from the contractors for the Tiffin services for two years and extendable for one more year on a satisfactory performance and with mutual consent on same terms and conditions.

(For details, please visit the websites www.esic.nic.in and www.gem.gov.in)

Detailed bid documents are available online from the date of bid publication

The bidders should upload their bids along with scanned copies of all the relevant certificates, documents etc. in support of their bids on the <https://gem.gov.in>.

The technical bids will be opened online as per GeM timelines. The bidder / his authorized representative can be present on the same date and time at the opening of tenders if they wish so. For all practical purposes, only the GeM Bid shall be considered for evaluation.

GeM Bid Notice for tiffin service at ESIC Hospital, Bikaner

MEDICAL SUPERINTENDENT, ESIC HOSPITAL, ANTYODAYA NAGAR, JAISALMER ROAD, BIKANER-334001, invites Bid through GeM from contractors for Tiffin Services.

Gem Bid SCHEDULE:

Name of the services	Tiffin services
Estimated Bid value	Rs. 900000/- (nine Lakh Only)
EMD (Rs)	Rs.27000/- (Twenty seven Thousand Only)
Performance security deposit (Rs)	3% of Final Contract Value
Date of online availability of Bid	As per GeM Bid timelines
Last date and time for online submission of GeM Bid	As per GeM Bid timelines
Date & time of opening of online GeM Bid	As per GeM Bid timelines

GENERAL INSTRUCTIONS FOR BIDDERS

The Medical Superintendent, ESIC Hospital Bikaner invites Gem Bid for Supply of Tiffin services for the hospital as per specifications detailed in the Schedule attached. The bidders who fulfill all the terms and conditions may participate in the tender.

1. VALIDITY OF CONTRACT.

The contract shall be valid for a period of two years and may be extendable for another one year on satisfactory performance with mutual consent on same terms & conditions.

2. OPENING OF BID

The technical bid shall be opened as per GeM timelines

3. Validity of rates:

The rates once accepted by the hospital shall remain unaltered throughout period of contract including extended period. The details of different diets are mentioned in schedule 1 of Annexure 'C'. **Actual payment to the Contractor shall be made as per actual diet ordered which may vary over the year and in different season as per requirement.**

4. Right to accept/ Reject:

The hospital authority reserves the right to reject any or all tender without assigning any reason whatsoever. Also, the hospital authority reserves the right to award any or part or full contract to any successful agency at its discretion and this will be binding on the bidder.

Eligibility Criteria

1. The bidder should have an Average annual turnover of 4 Lakh per year for last three years.
2. The bidder should have an experience of at least 3 years in providing tiffin services
3. Firm should have geographical presence within 7 km of ESIC hospital Bikaner so that hot and fresh tiffin can be served to patients and proof of same to be attached with bid.



Documents to be submitted with the bid

1. EMD of Rs.27000/- (Twenty Seven Thousand) in the form of Demand Draft in favour of "ESI Fund account no. 1" issued from any Nationalized bank payable at SBI jassusar gate Bikaner as per GeM provisions




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2. Turnover proof.
 3. Undertaking as per Annexures attached.

A. Payment Procedure: - The payment of the inpatient diet bill shall be made through ECS only by ESIC Hospital Bikaner. The contractor shall prepare bills on calendar month basis (1st to 30th/31st) and shall be submitted (in triplicate) complete in all respects by 7th of following month along with details of payment of statutory liability like ESI, EPF, GST of preceding month with all the relevant certificates/documents




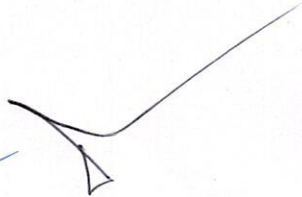

6. ARBITRATION :

Any dispute and/or difference arising out of or relating to this contract will be resolved by joint discussion of the authorized representative of the concerned parties. However, if the disputes are not resolved by joint discussion, then the matter will be referred for adjudication to a sole arbitrator appointed by Medical Superintendent, ESIC Hospital, Bikaner.



7. RISK CLAUSE:

- The contractor shall at all times have standby arrangements for carrying out the work under the contract in case of any failure of the existing arrangement. All liabilities arising out of accident or death while on duty shall be borne by the contractor.
 - In the event of loss/damage of equipment's etc. at the premises of ESIC Hospital, Bikaner due to negligence/carelessness of contractor staff, the contractor shall compensate the loss to ESIC.
 - The contractor shall, in performing its part of this agreement, ensure the safety of the building and the persons working in or visiting the ESIC premises and shall indemnify ESIC for any loss or damage caused by any act of the contractor or its employee or its staffs etc.
 - If the contractor fails to execute the work order/ supply order within stipulated time, MS may be at liberty to get the work executed from other party on market rate and difference of cost will be adjusted from the pending bill/performance security deposit of the contractor.
- 8.** If the contractor is found guilty of supply of adulterated/ unhygienic food or use adulterated/unhygienic ingredients at any time, action shall be taken including termination of contract, forfeiture of performance security and blacklisting of the firm.

9. TERMINATION OF CONTRACT:

- a) The Contract may be terminated in any of the following condition:
- If contractor is found involved in any unlawful activity.
 - If at any time, the contractor is found blacklisted by any of the Govt. /semi Govt /ESIC /Private institution.
 - If the contractor is found guilty in any court of law.
 - If the contractor is in repeated violation of terms & conditions and MS, ESIC Hospital, Bikaner concludes that the contractor is habitual defaulter and not interested in complying with the terms & condition of the tender or if the contractor is found to have supplied false information/concealed facts at any stage of tender process or during currency of contract.
 - If the contractor is found guilty of supplying adulterated/ unhygienic food or use adulterated/unhygienic ingredients.
- b) Either of the parties (ESIC or Contractor) can terminate the contract by giving one month notice

10.FORFEITURE OF PERFORMANCE SECURITY:

The performance security may be forfeited in part or in whole in any of the following conditions

- If the contractor is found guilty of doing any unlawful/corrupt practice.
- If the contractor intentionally violates terms and conditions set forth in this bid document.
- If the contractor supplies false information/conceals facts at any stage of bid or during the currency of the contract or at any time before the Performance Security Deposit is returned.
- If the contractor is found guilty of supplying adulterated/ unhygienic food or use adulterated / unhygienic ingredients.

Any dues pending with the contractor arising in any manner may be adjusted in part or in whole, from the Performance Security Deposit.





Medical Superintendent

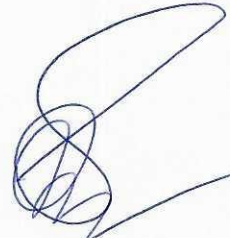
SPECIAL TERMS AND CONDITIONS FOR tiffin SERVICE ON CONTRACT

1. IF any staff member of Hospital demands tiffin then bidder has to provide the tiffin at same rate at which tender has been finalized and payment will be directly borne by staff member who orders tiffin , ESICH Bikaner will not be responsible for payment of these tiffin.
2. Only tiffin service is to be provided , no space in hospital will be given for cooking in hospital. Cooking is to be done at bidders premises and bidder will supply food in tiffin to patients .
3. The contractor selected, will be required to maintain highest level of cleanliness and standard of hygiene with respect to the persons under his employment and utensils for serving the food.
- 4 . Menu and quantity for lunch , dinner and breakfast is as follows :-

Sr. No.	Meal	Particulars
1	Breakfast	Milk 500 ml+Daliya 150 gm or Poha 200 gm + Chai
2	Lunch	Sabji, Dal, chawal, 04 Roti, Salad/Seasonable Fruits, Raita/Dahi
3	Dinner	Sabji, Dal, Chawal, 04 Roti/Khichdi, Salad, Raita/ Dahi
4	Lunch/Dinner	Kadi+Khichdi 250gm or Dahi+Khichdi 250gm
Any other item asked should be supplied at rate on mutual consent.		

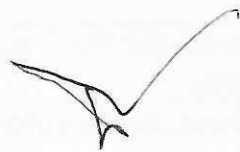
- 5.The contractor shall be paid as per the meal parts/components of a specified diet actually served to the patient and the calculation shall be as per the percentage of each specified diet in the manner tabulated below:

Part of Diet	Cost in percent of diet charges
Breakfast	20%
Lunch	40 %
Dinner	40 %



1/1/2024

6. Health certificate which certifies that person is free from communicable diseases is must for food handler and food supplier .
7. before awarding contract , Hosp administration will visit the site of food preparation to analyze the hygienic conditions , quality of raw material etc , frequent visit will be done for the same & if any moment quality is found compromised then tender will be terminated , MS will have the full right to terminate the tender without further correspondence & assigning reason.
8. Milk should be supplied in 500 ml company sealed pouch of reputed brand to ensure pasteurization process.
9. Hospital Administration reserves the right to visit premises of tenderer to check hygiene of food, quality of raw material ,quality of food and if any shortfall is found tender is liable to be rejected .
10. Food should be supplied in Hygienic containers (tiffin)
11. Tender is for 2 years or till inhouse kitchen/canteen facility is developed whichever is earlier .
12. FSSAI license is must for bidders .
13. Raw materials should be of good quality



Annexure A
Technical Bid

Bid for Tiffin Services at ESICMH, Bikaner.

1.	NAME, ADDRESS AND EMAIL ID OF TENDERING COMPANY / FIRM(OFFICE ADDRESS)	
2.	NAME, ADDRESS AND EMAIL ID OF OWNER / PARTNERS /DIRECTORS	
3.	Bank details of the firm and a photocopy of cancelled Cheque.	
4.	REGISTRATION	
A.	ESI REGISTRATION NO.	
B.	EPF REGISTRATION NO.	
C.	GST No.	

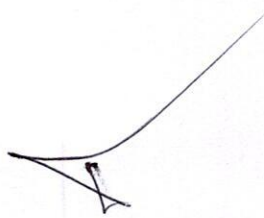
क.स.बी.नि.
ESIC

Annexure B

DECLARATION

(The following to be printed on a stamp paper worth Rs 100/- (notarized) and upload along with tender without which the tender is liable to be rejected)

1. Son / Daughter of Shri..... Proprietor/
Partner / Director / Authorized Signatory
of..... I am competent to execute this Bid
document.
2. I have carefully read and understood all the terms and conditions Of GeM(bid number.....) along with additional terms and conditions of the Bid and hereby convey my acceptance for the same.
3. The information / documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I / we, am / are well aware of the fact that furnishing of any false information / fabricated document would lead to rejection of my Bid at any stage besides liabilities towards prosecution under appropriate law by any organization.
4. I/We have not been blacklisted by any Govt (Central/State/PSU/Autonomous Govt,body) as on the date of filing the bid on the GeM portal.
5. I have not been Under Liquidation, Court receivership or similar proceedings and Bankrupt
6. I also abide that if any discrepancies are found in my bid at any stage of the bid process; my bid is liable to be rejected summarily,
7. I have gone through each and every clause of Additional Terms & Conditions (ATC) of the bid. Service Level Agreement (SLA) and General Terms & Conditions (GTC) of the GeM. I undertake abide all the above conditions. I also undertake and understand that in case of conflict of any clauses mentioned therein the Additional Terms & Conditions (ATC) will supersede Service Level Agreement (SLA) and General Terms & Conditions (GTC) of GeM.
8. It is declared that if I/We withdraw or modify the quoted bid during period of validity period my EMD is liable to be forfeited.





Signature of the Service Provider with Seal